

Why You Need an IT Services Partner—and What to Expect

If you're like most small- to medium-sized businesses, your IT system is one of your most critical investments—and possibly one of the most costly. Beyond initial set up, ongoing hardware, networking and application costs can take a substantial bite out of revenue.

In an environment with data management complexity escalating, cryptohacker threats becoming a common occurrence and user support costs rising, the question becomes—how do I keep my company safe and productive while also maintaining tight controls over increasing costs.

The answer can be easier than you realize. Abel Solutions IT Services makes IT simple through an ultra-efficient and flexible set of services that can manage your total IT infrastructure, removing the risk and cost volatility so often experienced by growing companies. With Abel, you can have peace of mind knowing your systems are being monitored and managed by some of the most qualified Microsoft certified technicians in the business. We know how to keep your systems running at optimal performance levels, how to avoid or minimize the impact of a security issue and how to efficiently support your user base. And because we use a fixed cost per user pricing model, you'll avoid cost fluctuations and gain better control over ongoing IT expenses. Best of all, with Abel helping you manage your IT infrastructure, you can concentrate on what should be your core focus: growing your business.

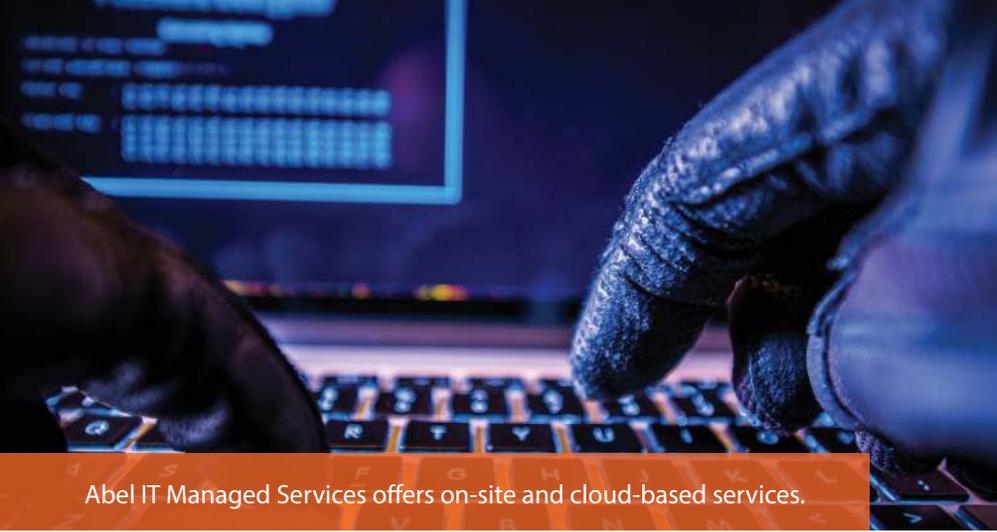
ABEL SOLUTIONS MANAGED IT SERVICES INCLUDE:

IT consulting services

Whether your business requires complex networking and data management or simply needs computer support for a small set of users, Abel Solutions Managed IT Services can identify the optimal IT approach to serve your needs now and as you grow. Working side-by-side with your staff, we assist with network set up, equipment purchase and installation, software implementation and training—everything you need to ensure your systems are optimized to your unique business situation.

Server/network management

The goal of our server and network management team is simple: ensure your network is up and running at all times at optimal performance levels. We can provide 24/7 monitoring and routine maintenance on servers and network infrastructure components, handle needed software and firmware upgrades and, above all, help you avoid unexpected downtime.



Abel IT Managed Services offers on-site and cloud-based services.

Cloud services

When it comes to cloud services, it's likely more a question of "when and how" instead of "if". Today's most progressive entities are using the cloud to avoid costly hardware purchases, gain increased flexibility and avoid issues with locally maintained data. Working with Abel, you leverage our considerable experience with cloud-based solutions like Office 365, Microsoft Azure, Amazon Web Services and Google Docs for Business to do it all—from simply hosting your email or running your entire business from the cloud.

Security and disaster recovery

Let's face it. If you run a business which depends in any way on an internet connection, you're vulnerable to an attack. If your employees use mobile devices—smartphones, tablets or laptops—the chances your business will suffer some type of breach or data loss just increased exponentially.

In today's connected environment, keeping your business safe from crippling downtime or lost, stolen or strayed customer data involves just two things:

- Implementing best practices based security plans, using the latest tools and technology, and
- Developing a fool-proof disaster recovery plan that minimizes the impact of data breaches and accidental exposure should an attack actually occur.

At Abel IT Solutions, you can count on our experts to keep your business safe with the latest security options and disaster recovery procedures. We install security measures to match your unique business needs, will assist in development of a multi-level business continuity strategy in case of cyber breach, attack or unforeseen disaster, and will offer consistent network monitoring as an early warning system against potential attacks.

Help desk support

IT issues always seem to strike at the least convenient time like in the middle of a critical project or when resources are already stretched thin. When a system problem occurs or critical question arises, your users need fast resolution—or productivity quickly suffers. What you don't need is the unexpected budget impact of a help desk response based on hourly rates.

Abel IT HelpDesk deploys trained system support personnel, armed with the tools and knowledge to handle simple and complex support issues, either remotely or on-site. Our flat, user-based cost structure eliminates per call or hourly support charges, so you always have a handle on your IT support budget.

THE ABEL SOLUTIONS DIFFERENCE

Of course, the widest range of services and the most flexible pricing structure wouldn't mean much unless the team delivering those services has the knowledge and expertise to handle even the most challenging service tasks—and get it right the first time.

With Abel Solutions, our support teams are experts, Microsoft certified and experienced with the tools and techniques needed to keep systems operating effectively. We can support you both on-site and remotely, using the latest in technology support tools with a pricing model that removes the spikes and uncertainty often associated with IT support.

About Abel Solutions

For over two decades, clients have trusted us to help them reduce the cost, risk and implementation time associated with solving their most critical business IT and collaboration challenges. Abel Solutions can help you achieve powerful business improvement from document management and workflow-enabled SharePoint solutions, unique applications, technology planning and support, and a wide range of complementary IT services.

Our growing list of industry-specific solutions offer pre-built collaboration frameworks that shrink implementation time and cost. And as a long-standing Microsoft Gold Partner focused on improving business productivity, Abel Solutions now also offers services that help you achieve better IT cost control.